

Terms and Conditions

See Asia Tours company registration number 10440132

Prices in the website and any printed material may have changed since it was published due to currency fluctuations. You will be informed of changes at the time of enquiry and booking with your travel agent or with us.

You may book with us by telephone, online or via one of our authorised travel agents. Once we (or your authorised travel agent) have received all appropriate payments, we will, subject to availability, confirm your holiday over the telephone (where you or your travel agent make the booking by telephone) or by e-mailing or otherwise sending a booking confirmation letter/invoice to the party leader. We reserve the right to return your deposit and decline to issue a confirmation at our absolute discretion. Where you book through one of our authorised travel agents, the booking confirmation letter/invoice and all other communications will be sent to your agent and you should also contact us through the agent. Alternatively, you can book online via our website in which case your holiday booking will be acknowledged by e-mail and a booking confirmation letter/invoice will follow. The acknowledgement of your booking is not a confirmation of it and does not create a legally binding contract. A binding contract between you and us only comes into existence once we have issued you with a booking confirmation that will confirm the details of your booking and will be sent to you or your travel agent.

Consumer Protection

In accordance with "The Package Travel, Package Holidays and Package Tours Regulations 1992" Your booking is insured by IPP Ltd and its panel of insurers. - This insurance is only valid for passengers who book and pay directly with/to See Asia Tours Ltd. If you have booked and/ or paid direct to a Travel Agent for a holiday with See Asia Tours please request proof of how the booking is secured as this will not be covered by IPP Ltd in this instance.

Booking and Deposit

To make a booking please send us a completed booking form and appropriate deposit according to the tour price mentioned below

Tour Price (per person)	Deposit required
Up to £4,999 -	£250
£5,000 +	£500

Full payment is due 8 weeks before tour start date unless otherwise given a different date with our confirmation and invoice to you.

Payments made by credit card are subject to 3% surcharge (non-refundable in case of cancellation).

Holiday Prices

Please note changes and errors occasionally occur. We reserve the right to increase/decrease and correct errors in advertised prices at any time before your holiday is confirmed. Before you make a booking, we will give you the basic price for your chosen holiday. You should check all details before you make your booking. Upgrades, holiday extensions or any other variation which you have requested are on a request basis with our suppliers and subject to availability, and prices for these will only be confirmed once the prices and availability has been confirmed by our suppliers. For all holidays, once you have accepted the basic price and a booking has been confirmed, that price is fully guaranteed and will not be subject to any surcharges.

Changes by you

we will do our utmost to make changes after confirmation and invoice is issued, but it may not always be possible. Any request for changes to be made must be in writing from the person who made the booking or your travel agent and reach us at least 56 days prior to departure. You will be asked to pay an administration charge of £40, and any further cost we incur in making this alteration. We may have to treat any alterations requested less than 56 days before departure as cancellations and new bookings, so that the cancellation charges referred to below will then apply.

If you cancel your holiday

If you wish to cancel your booking, you must notify us in writing. The following charges will apply; effective from the date we receive your notification:

Number of days before departure		Charge percentage of tour price
56 days or more	---	Deposit
42-55	---	50%
31-41	---	60%
14-30	---	90%
0-13	---	100%

If we change or cancel your booking

If changes occur prior to your bookings we will inform you of these prior to issuing our confirmation. In some cases changes occur even after bookings have been confirmed and we therefore reserve the right to make changes at any time. If the change is minor, we will inform you or your travel agent as soon as possible but we will have no other liability towards you. Occasionally we may have to make a significant change to your holiday after confirmation and we therefore reserve the right to do so. If we have to make a change we will notify you as quickly as possible and you may then either: a) accept the change in which case the contract will be varied to incorporate the change; b) take another available holiday offered by us at its advertised price; or c) cancel the holiday completely in which case we will refund all monies paid to us.

Force Majeure

We may have to cancel or change your holiday in exceptional circumstances like war, civil unrest, terrorist activity and its consequences, natural or nuclear disaster, fire, or adverse weather conditions. In these circumstances we will not pay you any compensation as these are beyond our control.

Data Protection

To make your booking we will need to use information you have supplied to us, such as full name, address and dietary requirements. Please be assured that we have measures in place to protect the personal booking information held by us. This information will be passed on to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies.

Jurisdiction

The contract arising from any confirmed holiday booking is to be interpreted under, and is subject to the laws of England (and Wales). Our Terms of Business are also governed by English Law and the jurisdiction of the English Courts. We both agree to submit any dispute or claim under it or connected with the holiday to the English Courts or other legal system within the United Kingdom.